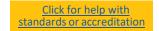
TOP PALLIATIVE CARE DEFICIENCIES





	Standard	Standard Content	Tips for Compliance
1	PCAC.9	Spiritual assessment is included as part of the interdisciplinary team assessment.	Perform periodic record audits to ensure a spiritual assessment has been performed and identified needs have been included in the plan of care.
2	PPFC.1	Elements of the Patient's Bill of Rights.	Ensure Patient's Bill of Rights includes all elements outlined in the standard.
3	PCAC.13	Treatment plan includes all required elements.	Perform periodic record audits to ensure that all elements are included in the plan of care.
4	PCIC.3	Bag Technique.	 Provide frequent education to field staff on Bag Technique policies and procedures and evaluate competency. Perform frequent home supervisory visits to observe staff in the home in order to assess compliance.
5	PCPI.2	Pl activities address palliative care outcomes/improvement in processes.	Review QAPI activities in place to ensure that at least one of the performance improvement activities addresses outcomes/processes associated with palliative care.