

	Standard	Standard Content	Tips For Compliance
1	PCAC.13	Treatment plan includes all required elements	Perform periodic record audits to ensure that all elements are included in the plan of care.
2	PCAC.8	Psychosocial assessment is included as part of the Interdisciplinary Team assessment	Ensure that the agency staff have access to a developmentally appropriate psychosocial assessment tool for patients being seen. Perform periodic record audits to ensure this assessment is performed and identified needs are incorporated into the plan of care.
3	PCAC. 9	Spiritual assessment is included as part of the interdisciplinary team assessment	Perform periodic record audits to ensure a spiritual assessment has been performed and identified needs have been included in the plan of care.
4	PCMG.9	Job descriptions include all required elements	Review job descriptions for each position against program requirements to ensure that all elements are present on form. Perform personnel record audit to validate job description is on file.
5	PCPI.1	Quality Assurance and Performance Improvement (QAPI) Program	Evaluate agency processes to ensure that palliative care program has a QAPI program, or if a service of CHAP accredited organization, ensure that palliative metrics are included in that QAPI program.
6	PCPI.2	PI activities address palliative care outcomes/improvement in processes	Review QAPI activities in place to ensure that at least one of the performance improvement activities addresses outcomes/processes associated with palliative care.
7	PCTT.18	Continuity of care during transfers/discharges	Perform periodic record audits to ensure that discharge/transfer policies are being followed and records contain all required elements.