

CHAP		TOP 10 PALLIATIVE CARE DEFICIENCIES		Copyright. CHAPinc. May 21, 2020
	Standard	Standard Content	Tips For Compliance	
1	PCAC.13	Required elements of the Care Plan.	Care Plans need to include scope and/or frequency of services (disciplines) to meet patient/family's goals.	
2	PCAC.9	IDT assessment includes religious or spiritual preferences.	Document whether spiritual support was requested and/or declined; patients' satisfaction with support.	
3	PCAC.1	Policy/procedure address PC care planning and care coordination.	Agency practice(s) must be consistent with Transfer policies. Document communication across care settings. Cross reference: PCTT.18	
4	PCAC.8	IDT assessment includes patient/family psychosocial status.	Documentation in the record needs to support a psychosocial assessment.	
5	PCAC.11	IDT assessment updates.	Updates need to include patients' response to treatment and progress toward desired outcomes.	
6	PCTT. 9	Policy/procedure ensure standard medication review.	Medication reviews must occur with new and/or changed medications. Reviews must include OTC medications.	
7	PCTT.18	Defined policies promote care continuity across other health care settings/providers.	Agency practice(s) must be consistent with written Transfer/Discharge policies.	
8	PCAC.10	IDT assessment includes determination of advance directive execution with documentation, by patient.	Document whether patients' have advance directives and/or received information on advance care planning.	
9	PCIC.3	Agency policy on bags used to carry equipment/supplies in and out of care setting.	Observed practice(s) on bag use must be consistent with policy.	
10	PCTT.11	Opioid administration including assessment and treatment of symptoms.	All 3 elements of the standard need to be met: <ul style="list-style-type: none"> <li>• Assessment for bowel regimen</li> <li>• Screening for substance abuse</li> <li>• Education on safe use to patient/family</li> </ul>	